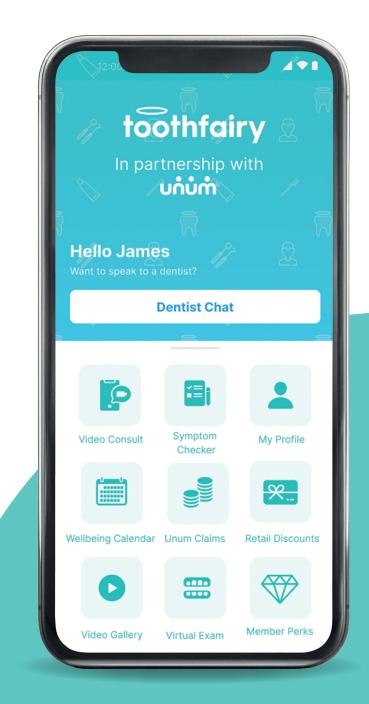


#### Introducing Toothfairy in partnership with Unum

# Digital Dental care on demand

From your policy start date you have access to an awardwinning digital dental app, founded by dentists to help you access dental care on demand and prevent future dental issues. Toothfairy is available at no additional cost, making high-quality dentistry services available immediately.

Toothfairy's services are available via one easy-to-use bespoke Toothfairy app, providing support and guidance for everyday preventative dental care, help for dental emergencies and personalised oral health tips.



### unum loothfairy

### Toothfairy services include:

Dentist chat <sup>1</sup>	Video gallery	Symptom checker
You can chat with a dentist and get oral health advice and guidance on demand, helping to prevent more serious issues.	Provides valuable information on a variety of oral health topics, from basic dental care to more complex issues.	Toothfairy's AI dental symptom checker provides advice and signposting, helping to take control of your oral health.
Member perks	Unum's Wellbeing Calendar	Retail savings and discounts
Saving you money on treatment such as teeth whitening, straightening and at-home oral care kits.	Access to wellbeing webinars, content, podcasts and more.	You can access a wide range of savings and discounts on everyday spending via BenefitHub, helping cut costs for you and your family.
Unum's claims portal	Video consult²	Dentist led emergency appointment finder
For simple, fast, digital claims assessment and reimbursement.	For an additional cost, you can book a video consultation with a dentist for further help.	You can speak to an in-app dentist for emergency dental care. If an in-person appointment is necessary, Toothfairy can source an emergency appointment from a network of clinics across the UK.

- 1. Available in app 7 days a week, core operating hours 9am 8pm (response time within 24 hours)
- Available at a cost to the employee, video calls are charged at £29.00 and private scripts prescriptions are charged at £19.99.
  A separate cost of for the medication is to be paid at the pharmacy and is set independently by the chosen pharmacy.
  Video consultations are available Monday Friday, from 9am 6pm

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### How to access the services?

You just need to follow a few simple steps to access all the services:

In your Welcome email from Unum Dental (sent following your policy start date) you will be provided with a unique Toothfairy joining code and instructions on how to register. Download the Tooth Fairy app from the App Store or Google Play.



Complete your profile in the **'My Profile'** section and provide the requested information.

In 'My Profile', select 'Codes' and enter the joining code to gain access to the tailored version of the Toothfairy app in partnership with Unum.

To unlock features, you will need to add your join code in the 'My Profile' section of the app before all options become available. If you still can't access the services, you can use the 'Chat' option to get help.



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Tooth Fairy Healthcare Limited is registered in England and Wales under company number 11118805. Registered office: Office 1 21 Hatherton Street, Walsall WS4 2LA. Toothfairy Healthcare Limited is authorised and regulated by the Financial Conduct Authority and entered on the Financial Services Register, reference number 927593.

Savings and Discounts are provided by BenefitHub. BenefitHub Limited is registered in England and Wales under company number 11109677 and has its registered office at 2nd Floor Regis House, 45 King William Street, London EC4R 9AN

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