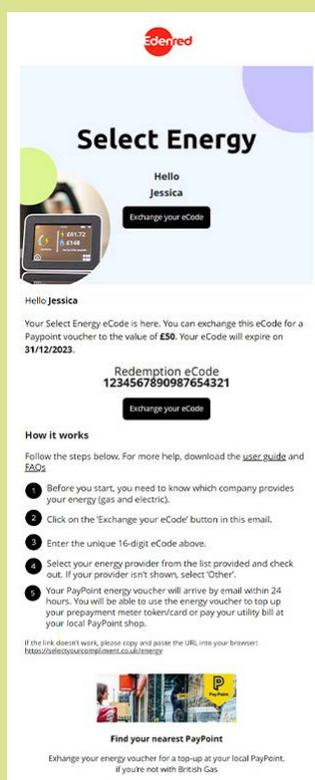


How to use your Select Energy eCode



An **eCode** looks like this:

Redemption eCode
234567898765432345678

gy eCode is here. You can exchan
er to the value of **£50**. Your eCode

1 You will be sent an email or a letter. If the email or letter contains a code with 16 numbers, it is an **eCode**.

2 The email or letter with the eCode will tell you how much money the eCode is worth. You need to go online to swap this eCode for an energy voucher.

Exchange your eCode

3

Before you start, you need to know which company provides your energy (gas and electric).

4

Click on the **Exchange your eCode** button in the email or visit www.selectyourcompliment.co.uk/energy

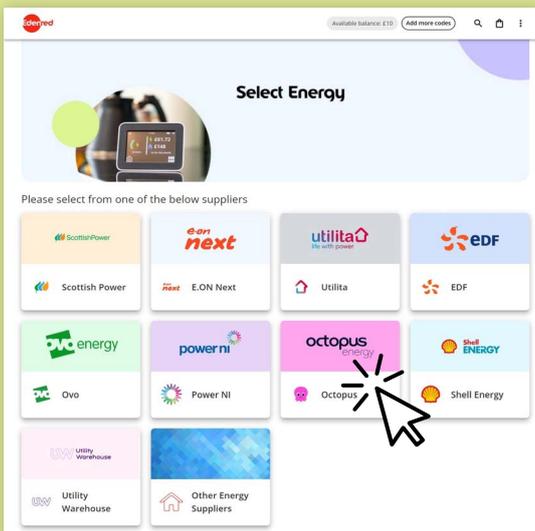
5

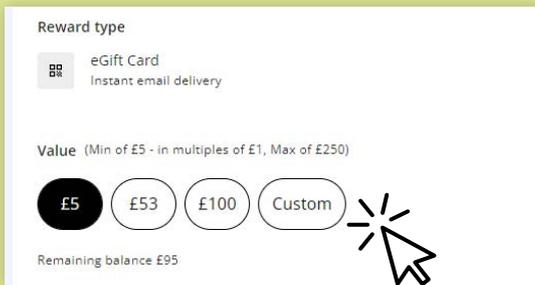
Enter the eCode into the box on the website and click on **Start redeeming**.

If you have more than one code, please redeem your codes separately.

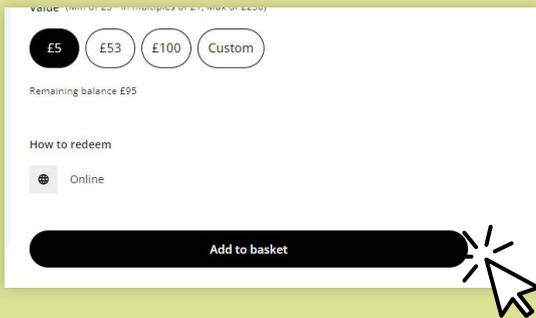
6

Select your energy provider.

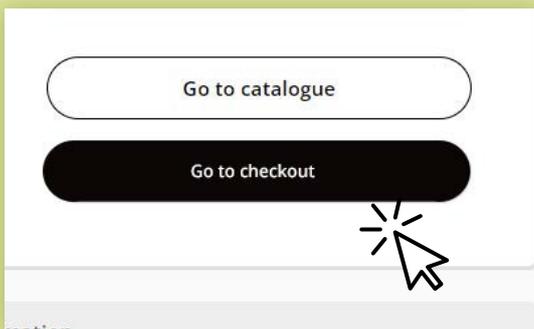




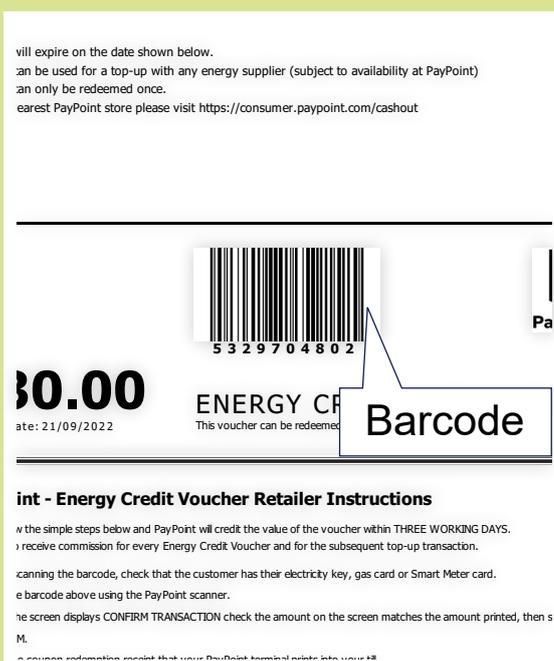
7 Choose the amount of money you can exchange for an energy voucher. This will be stated in the email or letter you will receive.



8 Click on **Add to basket** to confirm your choice.



9 Click on **Go to checkout** and enter your email address.



10 Your PayPoint voucher will be sent to the email address that you enter within 24 hours. The email has a picture of a barcode, or a link to see a barcode online. If the email does not arrive, check your junk email folder.

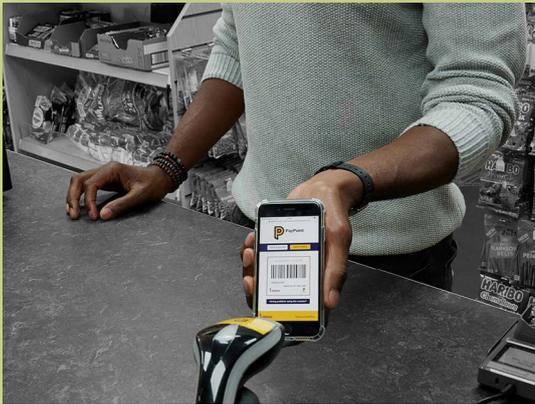
If you cannot see a barcode it could be because the pictures are not showing. You may need to click on **Download images** to see the barcode.



11

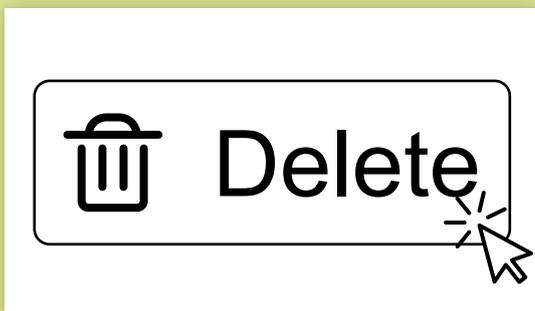
You will need to take your voucher with you to your local Paypoint and show it at the till.

You may be asked to provide a form of ID such as a passport or household bill. You'll need your energy card or key to get it topped up.



12

You can show the voucher on your mobile phone screen or print it out. Your voucher will be exchanged for payment towards your energy bill.



13

After you have used your energy voucher it cannot be used again. Please delete the email or recycle the printed voucher.